

Confidentiality, Privacy and HIPAA

Meet CMS Training Requirements

Crystal Award of Excellence: The Communicator Award
Silver Cindy Award: Association of Visual Communicators

For all healthcare employees. Crowded waiting rooms are not appropriate locations for discussing confidential patient information.

Content:

- HIPAA requirements.
- Role of the Privacy Officer.
- Discussing sensitive information.
- Issues with computers, copiers, fax machines, telephones, and e-mail.
- Protecting the patient's visual and auditory privacy.



Copying confidential papers: Be sure to retrieve originals from the copier.



Protecting visual privacy: Pull curtains and close doors.

“Just what we needed! Definitely the best one I’ve seen for this purpose.”

Tricia Lobdell, HIPAA Coordinator
The Monroe Clinic, Monroe, WI

“Excellent!!! The content contains all required information plus the cinematography emphasizes the message!”

E. Colton, M.S., R.N.C., Director of Education

\$295 for DVD
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Length 11 minutes

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